Troubleshooting Tips

- If some light wands illuminate but others do not, check to be sure the bulbs are seated firmly in their sockets. If they are, try removing and re-seating the non-functioning light wands per figures 11 and 12 in Step 4. If problems persist, try swapping bulbs between functioning and non-functioning wands to determine which component is faulty, and contact us for assistance.
- If none of the lights will illuminate, check all power connections, and make sure your wall outlet is providing AC power. The indicator light on the power supply should be illuminated when properly connected to a wall outlet.
- If the indicator light on the power supply is flashing rapidly, it indicates an overload in the system. Unplug the cable from the junction box, and check the number of light wands and bulb wattages to ensure they are compatible with your power supply (see “Important Safety Notes” in the Getting Started Section of these instructions). Contact us if the situation persists.
- If the power supply is plugged into a known-good AC outlet but its indicator light is NOT illuminated, leave the power supply connected to the AC outlet, and unplug the 12-volt connector from the Junction Box. If the power supply indicator lights up when disconnected from the lighting system, there may be a problem with the blue cable – please contact us for assistance.

Our Service Commitment, Return Policy, and Warranty

We are committed to offering personal service and assistance to all customers, before and after the sale. Please contact us with any questions about installing or using your Gallery System lighting equipment. We provide a 60-day return policy; lighting components are covered by a 5-year limited warranty, except for Power Pack transformers and LED light bulbs, which are covered by a 2-year limited warranty. For details please contact us, or visit www.GallerySystem.com.

Need help? We’re here for you!
Phone: 800-460-8703 • Outside the U.S.: +1 781-237-8856
www.gallerysystem.com • info@gallerysystem.com

Follow us on social media:
@GallerySystem
youtube.com/user/gallerysystem

We've designed your Original Gallery Lighting System to provide gallery-quality lighting of your artworks for many years. Installation is a handy-person-type job that many people will feel comfortable doing themselves; you may also choose to hire an electrician. If you need assistance, please contact us we’re here to help.

It's generally best to start by installing your Original Gallery System wall tracks in your display space before proceeding with the lighting installations below, but please observe the following important points:

- To ensure proper lighting coverage, we recommend a maximum wall track installation height of about 9 feet (2.75 meters) above the floor. Placing the track too high can result in less light reaching the art, and an oblique angle that reduces effectiveness. For best results, works to be illuminated should have their centerlines 20 to 40 inches (50 to 100 cm) below the wall-mounted track.
- Leave at least one inch (2.5 cm) of clearance between the ceiling and the top of the track to allow for light wand installation.
- When mounting the wall tracks, leave 2.75 inches (7 cm) of clear wall space for the Junction Box. Refer to Step 1 on the opposite side of this sheet; depending on your installation the Junction Box may be placed in an open space at one end of the track, or in a central position in a gap between two sections of track.
- When sections of track meet at a corner, cut them at a 45-degree angle to ensure a clear path for the Blue Track Cable.

**IMPORTANT SAFETY NOTES:**

- To ensure safe operation, use only LED bulbs (7-watt maximum) and do not exceed the specified number of light wands for your power supply:

<table>
<thead>
<tr>
<th>Power Supply</th>
<th>Maximum Number of Light Wands</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power Pack (60-watt)</td>
<td>5</td>
</tr>
</tbody>
</table>

- Do not plug your Power Supply into a wall outlet before completing Step 3 of the instructions.
- For installations requiring a large number of wands, please contact us for assistance. We can design an economical custom lighting set for your needs. You may also use additional Power Packs, as long as they are installed independently - do not connect multiple Power Packs to the same cabling.
- WHEN REPLACING BULBS USE ONLY LEDs OF EQUIVALENT WATTAGE – DO NOT USE HALOGEN BULBS

When mounting the wall-mounted Original Gallery System tracks to the light wands:

- Attach at any point along the wall-mounted track; adjustable to direct light onto your art works
- Secures the Blue Track Cable in the wall-mounted tracks

These components are for use only with the Original Gallery System. They are not compatible with the GalleryOne hanging system, or with any products not made by Gallery System Art Displays.

You will need the following on hand for installation:

- Tape Measure/Ruler
- Scissors
- Wire-Cutting Pliers
- Phillips Screwdriver
- Rubbing Alcohol

Need more of anything? Contact us!
The 12-volt power used by your new lighting system is very safe, but cannot travel long distances, so thoughtful positioning of the power supply and Junction box is necessary.

The Power Supply needs access to an AC outlet and ample airflow to prevent overheating. It can rest on the floor, but must be located no further than 11.5 feet (3.5 meters) from the Junction Box. The connecting cables may be run inside a wall-mounted conduit cover (not included).

Power can travel up to 25 feet (7.6 meters) in either direction from the Junction Box. The Junction Box can be located at one end of the wall-mounted track, or for maximum installation length of up to 50 feet (15.2 meters) be placed in the middle of the track (see Fig.1). Be sure to leave clear wall space of 2.75 inches (7 cm) for the Junction Box when mounting tracks on wall. Do not exceed specified number of light wands for your Power Pack, listed in the chart under IMPORTANT SAFETY NOTES.

BEGIN CENTER-MOUNT INSTALLATION

Follow Step 2 instructions if you’re installing the Junction Box at one end of your track.

If the Junction Box will be placed in the center of your track, proceed to Step 3.

Measure distance(s) from the Junction Box location to the end(s) of wall tracks. Unspool corresponding length(s) of cable, and cut as appropriate. For center-mount installations, be sure to allow adequate length on both sides of Junction Box. DO NOT PLUG IN POWER SUPPLY UNTIL CABLE HAS BEEN CUT.

Mount the Junction Box with the power input jack on the bottom, aligning the cable(s) with the recessed horizontal surface inside the wall-mounted track. The included adhesive mounting pad can be used on most wall surfaces, for other types of surfaces, use screws in the corresponding length(s) of cable, and both ends pre-connected to the inner horizontal surface inside the wall-mounted track. The inner horizontal surface of the Junction Box location to the end(s). Press horizontally with thumb so that fitting is flat against front of track, and turn the power.

Connect the Power Supply to the Junction Box. Use one or two of the provided DC extension cables if necessary; the On/Off switch can be placed at any convenient point in the chain. Make sure all connectors are securely plugged in. Plug the Power Supply into a wall outlet, and turn on the power.

Fit an LED bulb into the socket of a light wand. Make sure the lever at the base of the wand is in the Open (lever down) position, and position the wand on the track. Press horizontally with thumb so that fitting is flat against front of track – do not press down.

When placing the Junction Box at the right-hand end of your installation, disconnect the cable on the right side of the Junction Box, leaving it connected to the left side.

When placing the Junction Box at the left-hand end of your installation, disconnect the cable on the left side of the Junction Box, leaving it connected to the right side.

When finished, replace the Junction Box Cover.

Continue holding wand base firmly against front of track, and turn the wand lever clockwise to the horizontal position. Do not press the wand base down – let the lever do the work, drawing the wand’s contact probes into the Blue Track Cable. The lamp should then turn on. Repeat process for all wands.

Captain Jack suggests:

Before proceeding, make sure you have chosen a suitable, well-ventilated location for the power supply, near an AC outlet, with a clear path of 11.5 feet (3.5 meters) or less for running the connecting cable to the Junction Box location. Do not place the Junction Box at a bend in the track, or on a corner – do not exceed specified number of light wands for your Power Pack, listed in the chart under IMPORTANT SAFETY NOTES.

IMPORTANT SAFETY NOTES

- For end-mount installations, use screws in the mounting holes provided inside the wall-mounted track. The included adhesive mounting pad can be used on most wall surfaces; for other types of surfaces, use screws in the mounting holes provided inside the Junction Box.
- Optional covers conceal the blue cable when it goes around a corner. Using thumb or screwdriver, depress the white levers to release the cable on the side appropriate for your setup.
- Adhesive tape. Press the cable to the blue cable in position atop the Junction Box, remove the protective strip from the adhesive tape, and lay the blue cable in position atop the adhesive tape. Press the cable to make sure it sits securely in the track, and trim any excess at the end(s).
- When placing the Junction Box at the left-hand end of your installation, disconnect the cable on the left side of the Junction Box, leaving it connected to the right side.
- When placing the Junction Box at the right-hand end of your installation, disconnect the cable on the right side of the Junction Box, leaving it connected to the left side.